



## Counting down...

It's almost time for us to meet you in Barcelona. We hope everything is going smooth with the pre-trip planning. Below you'll find some useful information to help you prepare your stay at DestinationBCN Apartments & Rooms and don't hesitate to get in touch should you have any questions prior to your arrival. We are looking forward to meeting you soon!

The DestinationBCN team

### ADDRESS OF YOUR APARTMENT & DIRECTIONS

[Ronda Universitat 11, 08007, Barcelona](#)

Once you arrive to the building, ring the doorbell with the name tag 'DestinationBCN'. A member of the team will meet you there for check-in.

Please send us a message through whatsapp or give us a call from the airport, train station or car to confirm your arrival.

If driving, kindly contact us one hour before you expect to arrive.

Our Whatsapp number is: 0034 696688095

The number to call from 9:30 to 18:30 is: 0034 935325267

For arrivals after 18:30 call us on: 0034 935141950

+ From BCN Airport: take a taxi (approx. 30 minutes/35,00 euro) or the [Aerobus](#) (approx. 35 minutes/6,00 euro) and get off at the Plaça Universitat stop. The apartment is one block away.

+ From Sants train station: take a taxi (approx. 15 minutes/15,00 euro) or the L3 metro line and get off at Plaça Catalunya stop. The apartment is two blocks away.

+ From the port: You can take a taxi which costs approx. 12,00 euro

+ By car: We recommend the [Saba Bamsa Rambla Catalunya](#) parking, which is two blocks away from your apartment. You can book a spot online on [Parclick](#)

### CHECK-IN AND CHECK-OUT TIMES

Our general check-in time is 14:00h and check-out time is 10:00h, however we can be flexible, provided that we don't have a departure or an arrival on the same day. In case we are unable to provide an early check-in or a late check-out, you are welcome to store luggage with us.

Please note that there is an additional charge for late check-ins. This fee is 30,00 euro for check-ins between 21.00h and 24.00h and 50,00 euro for check-ins after midnight.

### PAYMENT OF CITY TAX AND THE DEPOSIT

The city tourist tax of 4,40 euro per person per night will have to be paid upon arrival. It is charged for a maximum of 7 days to guests aged 17 and older.

A credit card pre-authorization of 100,00 euro for incidentals is required during check-in at the apartment. This amount will be released after your departure and if there is any consumption, it will be deducted from the pre- authorised amount. Please make sure you have a credit card available for this purpose when you arrive.

### PASSPORT | ID REGISTRATION

We have an obligation to register all guests upon check-in. In case not all guests arrive at the same time, please make sure to bring pictures (printed or digital) of the missing passports or European ID's, or send us a copy by mail.

### MAKE THE MOST OUT OF YOUR TRIP

Your time is precious, therefore DestinationBCN has carefully curated a guide to help you find the best restaurants in Barcelona. Whether you are looking for a locals-only hole-in-the-wall restaurant or want to indulge in a 40-course degustation at superstar chef Albert Adrià's latest restaurant, get inspired by our [recommended restaurants list](#)

With a magnitude of things to do and see, Barcelona is very exciting but can be a little overwhelming if you don't do your research. Guests that book with us are welcome to ask us any questions to ensure they have the perfect time in Barcelona. We have extended this further by collaborating with local businesses in the city that dedicate themselves to helping visitors experience the real Catalonia and to find the special places. This entails customised trips for families, an intimate tapas tour, a wine tasting, a bike tour and more – we like to think of them as our extended family. See details [here](#)

### MAKING YOUR STAY AS COMFORTABLE AS POSSIBLE

We are delighted that you have chosen to stay with us and will do everything to ensure that you have a pleasant stay. In return, we ask that you act responsibly and do not inconvenience other guests or neighbours.

### PAY ATTENTION TO THE FOLLOWING RULES AND REGULATIONS

- + The number of people staying in the apartment cannot exceed the number you stated on the booking
- + No noise is allowed in the apartment (including the terrace when applicable) after 9:00 PM . In the event of excessive noise nuisance, DestinationBCN maintains the right to evict the guests without refunding the rental fee.
- + Guests are not permitted to host parties in the apartment or in the adjacent communal areas
- + Smoking is not allowed
- + Damage done to the apartment's contents as a result of deliberate, criminal or reckless behaviour, such as breakages, leaving the apartment in an especially dirty condition or accidental damage, will be charged to the guests.
- + Pets are not allowed