



DESTINATIONBCN - APARTMENTS & ROOMS



## Counting down...

It's almost time for us to meet you in Barcelona. We hope everything is going smooth with the pre-trip planning. Below you'll find some useful information to help you prepare your stay at DestinationBCN Apartments & Rooms and don't hesitate to get in touch should you have any questions prior to your arrival. We are looking forward to meeting you soon!

The DestinationBCN team

### ADDRESS OF YOUR APARTMENT & DIRECTIONS

Urgell 53, 08008 Barcelona

Once you arrive to the building, ring the doorbell with the name tag '**S.Atico**'. A member of the team will meet you there for check-in. Note that as the elevator doesn't get to the last level, you will have to press the letter A in the elevator and then walk up one floor to access the penthouse.

Please send us a message through Airbnb or Whatsapp or give us a call from the airport, train station or car to confirm your arrival.

If driving, kindly contact us one hour before you expect to arrive.

Our Whatsapp number is: **0034 696688095**

The number to call from 9:30 to 18:00 is: **0034 935325267**

For arrivals after 18:00 call us on: **0034 935141950**

+ From BCN Airport: take a taxi (approx. 30 minutes/35,00 euro) or the **Aerobus** (approx. 35 minutes/6,75 euro) and get off at the **Gran Via/Borell stop**. The apartment is one block away - **see directions**. Note that on the way back to the airport the bus doesn't stop here so you'll have to go to the Sepulveda stop on Sepulveda street which is the first one exiting the building to your right.

+ From Sants train station: take a taxi (approx. 10 minutes/12,00 euros).

+ From the port: You can take a taxi which costs approx. 12,00 euro

+ By car: We recommend the **Villur Parking**, which is just across the street from your apartment. You can book a spot online on **Parclick**

+ From the Port: take a taxi (approx. 17 minutes/17,00 euros)

If you want to book a taxi or car service, we recommend using Cabify or FreeNow apps.

### CHECK-IN AND CHECK-OUT TIMES

Our general check-in time is 14:00h and check-out time is 10:00h, however we can be flexible, provided that we don't have a departure or an arrival on the same day. In case we are unable to provide an early check-in or a late check-out, you are welcome to store luggage with us.

Please note that there is an additional charge for late check-ins. This fee is 30,00 euro for check-ins between 21.00h and 24.00h and 50,00 euro for check-ins after midnight.

### PAYMENT OF CITY TAX AND THE DEPOSIT

The city tourist tax of 6,05 euro per person per night will have to be paid upon arrival. It is charged for a maximum of 7 days to guests aged 17 and older.

A credit card pre-authorization of 100,00 euro for incidentals is required during check-in. This amount will be released after your departure and if there is any consumption, it will be deducted from the pre-authorized amount. Please make sure you have a credit card available for this purpose when you arrive.

### PASSPORT | ID REGISTRATION

We have an obligation to register all guests upon check-in. In case not all guests arrive at the same time, please make sure to bring pictures (printed or digital) of the missing passports or European ID's, or send us a copy in advance by email at [info@destinationbcn.com](mailto:info@destinationbcn.com) or **Whatsapp**

### MAKE THE MOST OUT OF YOUR TRIP

Your time is precious, therefore DestinationBCN has carefully curated a guide to help you find the best restaurants in Barcelona. Whether you are looking for a locals-only hole-in-the-wall restaurant or want to indulge in a 40-course degustation at superstar chef Albert Adrià's latest restaurant, **get inspired by our recommended restaurants list**

With a magnitude of things to do and see, Barcelona is very exciting but can be a little overwhelming if you don't do your research.

Guests that book with us are welcome to ask us any questions to ensure they have the perfect time in Barcelona. We have put together a list of the main sites and we have extended this further by collaborating with local businesses in the city that dedicate themselves to helping visitors experience the real Catalonia and to find the special places. This entails customised trips for families, an intimate tapas tour, a wine tasting, a bike tour and more - we like to think of them as our extended family. **You can find them all here**

### MAKING YOUR STAY AS COMFORTABLE AS POSSIBLE

We are delighted that you have chosen to stay with us and will do everything to ensure that you have a pleasant stay. In return, we ask that you act responsibly and do not inconvenience other guests or neighbours.

### PAY ATTENTION TO THE FOLLOWING RULES AND REGULATIONS

+ The number of people staying in the apartment cannot exceed the number you stated on the booking

+ No noise is allowed in the apartment (including the terrace when applicable) after 9:00 PM. In the event of excessive noise nuisance, DestinationBCN maintains the right to evict the guests without refunding the rental fee.

+ Guests are not permitted to host parties in the apartment or in the adjacent communal areas

+ Smoking is not allowed

+ Damage done to the apartment's contents as a result of deliberate, criminal or reckless behaviour, such as breakages, leaving the apartment in an especially dirty condition or accidental damage, will be charged to the guests.

+ Pets are not allowed